



**COUNTY OF SAN LUIS OBISPO HEALTH AGENCY
PUBLIC HEALTH DEPARTMENT**

Jeff Hamm *Health Agency Director*

Penny Borenstein, MD, MPH *Health Officer/Public Health Director*

October 11, 2017

System No. 4000201

Stephanie Wright and Cheryl Riley
6330 Webster Road
Creston, CA 93432

**CITATION NO. 04_70_17C_007
CITATION FOR NON-COMPLIANCE
2016 ANNUAL REPORT TO THE DRINKING WATER PROGRAM
CRESTON COUNTRY STORE WATER SYSTEM**

Enclosed is Citation No. 04_70_17C_007 (hereinafter "Citation"), issued to the Creston Country Store Water System (hereinafter "Creston Country Store"), public water system. Please note there are legally enforceable deadlines associated with this Citation.

Failure to act may result in the Creston Country Store being billed at the County of San Luis Obispo Health Agency Public Health Department Environmental Health Services (hereinafter "SLOEHS"), hourly rate for the time spent on issuing this Citation. California Health and Safety Code (hereinafter "CHSC"), Section 116577, provides that a public water system must reimburse the SLOEHS for actual costs incurred by the SLOEHS for specified enforcement actions, including but not limited to, preparing, issuing and monitoring compliance with a citation. At this time, the SLOEHS has spent approximately 2.5 hour(s) on enforcement activities associated with this violation.

The Creston Country Store will receive a bill sent from the SLOEHS in January of the next calendar year. This bill will contain fees for any enforcement time spent on the Creston Country Store for the current calendar year.

Any person who is aggrieved by a citation issued by the SLOEHS may file a petition with the State Water Resources Control Board (State Water Board) for reconsideration of the citation. Petitions must be received by the State Water Board within 30 calendar days of the issuance of the citation. The date of issuance is the date when the SLOEHS mails or serves a copy of the citation, whichever occurs first. If the 30th day falls on a Saturday, Sunday, or state holiday, the petition is due the following business day. Petitions must be received by 5:00 p.m. Information regarding filing petitions may be found at:

Environmental Health Services

2156 Sierra Way, Suite B | San Luis Obispo, CA 93401 | (P) 805-781-5544 | (F) 805-781-4211
www.slopublichealth.org/ehs

http://www.waterboards.ca.gov/drinking_water/programs/petitions/index.shtml

If you have any questions regarding this matter, please contact Ke Ghiglia of my staff at (805) 781-5551 or me at (805) 781-5553.

Sincerely,



Leslie Terry, REHS
Supervising Environmental Health Specialist
County of San Luis Obispo
Health Agency
Public Health Department
Environmental Health Services

Enclosures

cc: Jeff Densmore, P.E.
Santa Barbara District
Division of Drinking Water
State Water Resources Control Board

SAN LUIS OBISPO COUNTY
ENVIRONMENTAL HEALTH SERVICES

Name of Public Water System: Creston Country Store Water System

Water System No: 4000201

Attention: Stephanie Wright and Cheryl Riley

6330 Webster Road

Creston, CA 93432

Issued: October 11, 2017

**CITATION FOR VIOLATION OF CALIFORNIA HEALTH AND SAFETY CODE
DIVISION 104, PART 12, CHAPTER 4, ARTICLE 7, SECTION 116530
FAILURE TO SUBMIT 2016 ANNUAL REPORT**

The California Health and Safety Code (hereinafter "CHSC"), Section 116650 authorizes the County of San Luis Obispo Health Agency Public Health Department Environmental Health Services (hereinafter "SLOEHS"), to issue a citation to a public water system when the SLOEHS determines that the public water system has violated or is violating the California Safe Drinking Water Act (hereinafter "California SDWA"), (CHSC, Division 104, Part 12, Chapter 4, commencing with Section 116270), or any regulation, standard, permit, or order issued or adopted thereunder.

The SLOEHS, acting by and through its primacy delegation from the State Water Resources Control Board hereby issues Citation No. 04_70_17C_007 (hereinafter

1 "Citation"), pursuant to Section 1166330(f) and 116650 of the CHSC to the Creston
2 Country Store Water System (hereinafter " Creston Country Store"), for violation of
3 CHSC, Division 104, Part 12, Chapter 4, Article 7, Section 116530.

4
5 A copy of the applicable statutes and regulations are included in Appendix 1, which is
6 attached hereto and incorporated by reference.

7 8 **STATEMENT OF FACTS**

9 Pursuant to Section 116530 of the CHSC, the Creston Country Store must submit a
10 technical report to the SLOEHS when requested. The SLOEHS has established a
11 requirement for public water system to annually submit a technical report specifying
12 contact and operational information for the prior calendar year. On March 17, 2017,
13 the State Water Board sent to all public water systems an email notification that the
14 Annual Report for Calendar Year 2016 was due to be submitted by April 30, 2017.
15 On April 10, 2017 the SLOEHS sent to all public water systems an email notification
16 that the Annual Report for Calendar Year 2016 was due to be submitted by April 30,
17 2017. This notice also included instructions on how to submit the report electronically
18 to the SLOEHS. The Creston Country Store failed to submit the report by the due
19 date. On August 17, 2017 the SLOEHS sent a written notice to the Creston Country
20 Store that its 2016 Annual Report was past due. As of the date of this Citation, the
21 SLOEHS has not received the report from the Creston Country Store.

22 23 **DETERMINATION**

24 The Creston Country Store has failed to submit an electronic Annual Report for the
25 Calendar year 2016. Consequently, the SLOEHS has determined that the Creston
26 Country Store violated CHSC, Division 104, Part 12, Chapter 4, Article 7, section
27 116530.

1 **DIRECTIVES**

2 The Creston Country Store is hereby directed to take the following actions:

- 3 1. On or before November 13, 2017 complete an Annual Report for 2016 and
4 submit it to the SLOEHS at <http://drinc.ca.gov> in accordance with the
5 instructions provided in the notice contained in Appendix 2.

6 All submittals required by this Citation, with the exception of the 2016 Annual Report
7 shall be electronically submitted to the SLOEHS at the following address.

8
9 Leslie Terry

10 lterry@co.slo.ca.us
11

12 The subject line for all electronic submittals corresponding to this Citation shall include
13 the following information: Water System name and number, citation number and title
14 of the document being submitted.

15
16 The SLOEHS reserves the right to make such modifications to this Citation as it may
17 deem necessary to protect public health and safety. Such modifications may be
18 issued as amendments to this Citation, and shall be deemed effective upon issuance.

19
20 Nothing in this Citation relieves the Creston Country Store of its obligation to meet
21 the requirements of the California SDWA (CHSC, Division 104, Part 12, Chapter 4,
22 commencing with Section 116270), or of any regulation, standard, permit or order
23 issued or adopted thereunder.

24 **PARTIES BOUND**

25 This Citation shall apply to and be binding upon the Creston Country Store, its
26 owners, shareholders, officers, directors, agents, employees, contractors,
27 successors, and assignees.

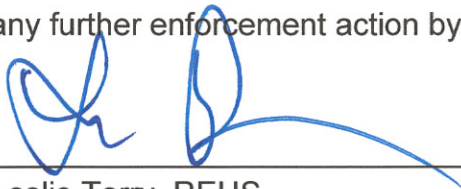
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SEVERABILITY

The directives of this Citation are severable, and the Creston Country Store shall comply with each and every provision thereof, notwithstanding the effectiveness of any other provision.

FURTHER ENFORCEMENT ACTION

The California SDWA authorizes the SLOEHS to: issue a citation with assessment of administrative penalties or an order to a public water system for violation or continued violation of the requirements of the California SDWA or any regulation, permit, standard, citation or order issued or adopted thereunder including, but not limited to, failure to correct a violation identified in a citation or compliance order. The California SDWA also authorizes the SLOEHS to take action to suspend or revoke a permit that has been issued to a public water system if the system has violated applicable law or regulations or has failed to comply with an order of the SLOEHS; and to petition the superior court to take various enforcement measures against a public water system that has failed to comply with an order of the SLOEHS. The SLOEHS does not waive any further enforcement action by issuance of this Citation.



Leslie Terry, REHS
Supervising Environmental Health Specialist
County of San Luis Obispo Health Agency
Public Health Department
Environmental Health Services

October 11, 2017

Date

Appendices

1. Applicable Authorities
2. 2016 Annual Report Notification

**APPENDIX 1. APPLICABLE STATUTES AND REGULATIONS FOR
CITATION NO. 04_70_17C_007
FAILURE TO SUBMIT 2016 ANNUAL REPORT**

NOTE: The following language is provided for the convenience of the recipient, and cannot be relied upon as the State of California's representation of the law. The published codes are the only official representation of the law. Regulations related to drinking water are in Titles 22 and 17 of the California Code of Regulations. Statutes related to drinking water are in the Health & Safety Code, the Water Code, and other codes.

California Health and Safety Code (CHSC):

Section 116271 states in relevant part:

(a) The State Water Resources Control Board succeeds to and is vested with all of the authority, duties, powers, purposes, functions, responsibilities, and jurisdiction of the State Department of Public Health, its predecessors, and its director for purposes of all of the following:

- (1) The Environmental Laboratory Accreditation Act (Article 3 (commencing with Section 100825) of Chapter 4 of Part 1 of Division 101).
 - (2) Article 3 (commencing with Section 106875) of Chapter 4 of Part 1.
 - (3) Article 1 (commencing with Section 115825) of Chapter 5 of Part 10.
 - (4) This chapter and the Safe Drinking Water State Revolving Fund Law of 1997 (Chapter 4.5 (commencing with Section 116760)).
 - (5) Article 2 (commencing with Section 116800), Article 3 (commencing with Section 116825), and Article 4 (commencing with Section 116875) of Chapter 5.
 - (6) Chapter 7 (commencing with Section 116975).
 - (7) The Safe Drinking Water, Water Quality and Supply, Flood Control, River and Coastal Protection Bond Act of 2006 (Division 43 (commencing with Section 75001) of the Public Resources Code).
 - (8) The Water Recycling Law (Chapter 7 (commencing with Section 13500) of Division 7 of the Water Code).
 - (9) Chapter 7.3 (commencing with Section 13560) of Division 7 of the Water Code.
 - (10) The California Safe Drinking Water Bond Law of 1976 (Chapter 10.5 (commencing with Section 13850) of Division 7 of the Water Code).
 - (11) Wholesale Regional Water System Security and Reliability Act (Division 20.5 (commencing with Section 73500) of the Water Code).
 - (12) Water Security, Clean Drinking Water, Coastal and Beach Protection Act of 2002 (Division 26.5 (commencing with Section 79500) of the Water Code).
- (b) The State Water Resources Control Board shall maintain a drinking water program and carry out the duties, responsibilities, and functions described in this section. Statutory reference to "department," "state department," or "director" regarding a function transferred to the State Water Resources Control Board shall refer to the State Water Resources Control Board. This section does not impair the authority of a local health officer to enforce this chapter or a county's election not to enforce this chapter, as provided in Section 116500...

(k) (1) The State Water Resources Control Board shall appoint a deputy director who reports to the executive director to oversee the issuance and enforcement of public water system permits and other duties as appropriate. The deputy director shall have public health expertise.

(2) The deputy director is delegated the State Water Resources Control Board's authority to provide notice, approve notice content, approve emergency notification plans, and take other action pursuant to Article 5 (commencing with Section 116450), to issue, renew, reissue, revise, amend, or deny any public water system permits pursuant to Article 7 (commencing with Section 116525), to suspend or revoke any public water system permit pursuant to Article 8 (commencing with Section 116625), and to issue citations, assess penalties, or issue orders pursuant to Article 9 (commencing with Section 116650). Decisions and actions of the deputy

director taken pursuant to Article 5 (commencing with Section 116450) or Article 7 (commencing with Section 116525) are deemed decisions and actions taken, but are not subject to reconsideration, by the State Water Resources Control Board. Decisions and actions of the deputy director taken pursuant to Article 8 (commencing with Section 116625) and Article 9 (commencing with Section 116650) are deemed decisions and actions taken by the State Water Resources Control Board, but any aggrieved person may petition the State Water Resources Control Board for reconsideration of the decision or action. This subdivision is not a limitation on the State Water Resources Control Board's authority to delegate any other powers and duties.

Section 116275 states in relevant part:

- (b) "Department" means the state board.
- (ab) "State board" means the State Water Resources Control Board.
- (ac) "Deputy director" means the deputy director appointed by the state board pursuant to subdivision (k) of Section 116271.

Section 116330 states in relevant part:

- (f) The local primacy agency shall act for the department as the primary agency responsible for the administration and enforcement of this chapter for the specified public water systems and shall be empowered with all of the authority granted to the department by this chapter over those water systems.

Section 116530 states:

A public water system shall submit a technical report to the department as part of the permit application or when otherwise required by the department. This report may include, but not be limited to, detailed plans and specifications, water quality information, and physical descriptions of the existing or proposed system, and financial assurance information.

Section 116555 states in relevant part:

- (a) Any person who owns a public water system shall ensure that the system does all of the following:

- (1) Complies with primary and secondary drinking water standards.
 - (2) Will not be subject to backflow under normal operating conditions.
 - (3) Provides a reliable and adequate supply of pure, wholesome, healthful, and potable water.

Section 116650 states in relevant part:

- (a) If the state board determines that a public water system is in violation of this chapter or any regulation, permit, standard, citation, or order issued or adopted thereunder, the state board may issue a citation to the public water system. The citation shall be served upon the public water system personally or by certified mail. Service shall be deemed effective as of the date of personal service or the date of receipt of the certified mail. If a person to whom a citation is directed refuses to accept delivery of the certified mail, the date of service shall be deemed to be the date of mailing.

- (b) Each citation shall be in writing and shall describe the nature of the violation or violations, including a reference to the statutory provision, standard, order, citation, permit, or regulation alleged to have been violated.

- (c) A citation may specify a date for elimination or correction of the condition constituting the violation.

- (d) A citation may include the assessment of a penalty as specified in subdivision (e).

- (e) The state board may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day that a violation continues to occur. A separate penalty may be assessed for each violation and shall be in addition to any liability or penalty imposed under any other law.

Section 116701 (Petitions to Orders and Decisions) states:

(a) Within 30 days of issuance of an order or decision issued by the deputy director under Article 8 (commencing with Section 116625) or Article 9 (commencing with Section 116650), an aggrieved person may petition the state board for reconsideration. Where the order or decision of the deputy director is issued after a hearing under Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, this section shall apply instead of Section 11521 of the Government Code.

(b) The petition shall include the name and address of the petitioner, a copy of the order or decision for which the petitioner seeks reconsideration, identification of the reason the petitioner alleges the issuance of the order was inappropriate or improper, the specific action the petitioner requests, and other information as the state board may prescribe. The petition shall be accompanied by a statement of points and authorities of the legal issues raised by the petition.

(c) The evidence before the state board shall consist of the record before the deputy director and any other relevant evidence that, in the judgment of the state board, should be considered to implement the policies of this chapter. The state board may, in its discretion, hold a hearing for receipt of additional evidence.

(d) The state board may refuse to reconsider the order or decision if the petition fails to raise substantial issues that are appropriate for review, may deny the petition upon a determination that the issuance of the order or decision was appropriate and proper, may set aside or modify the order or decision, or take other appropriate action. The state board's action pursuant to this subdivision shall constitute the state board's completion of its reconsideration.

(e) The state board, upon notice and hearing, if a hearing is held, may stay in whole or in part the effect of the order or decision of the deputy director.

(f) If an order of the deputy director is subject to reconsideration under this section, the filing of a petition for reconsideration is an administrative remedy that must be exhausted before filing a petition for writ of mandate under Section 116625 or 116700.

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS

From: lyris@swrcb18.waterboards.ca.gov [<mailto:lyris@swrcb18.waterboards.ca.gov>]

Sent: Friday, March 17, 2017 3:40 PM

To:

Subject: ANNUAL REPORT FOR CALENDAR YEAR 2016



This is a message from the State Water Resources Control Board.

Hello Public Water System Representative:

It is again time to report to the State Water Resources Control Board's Division of Drinking Water (DDW), formerly the California Department of Public Health (CDPH), on the operation of your public water system during the past year (2016). This annual report is intended to provide DDW with updated information regarding your water system, including contact information, population served, number of service connections, modifications made in the previous year, etc. Your accurate and timely completion of this report is appreciated.

In addition, if you have prepared the 2016 Consumer Confidence Report (CCR), you can also upload it at this time by going to the MY CCR UPLOADS tab.

The 2016 electronic Annual Report to the Drinking Water Program (2016 eARDWP) is due to be submitted by **April 30, 2017**.

Since 2010, DDW (CDPH at the time) has instituted procedures for submittal of the annual reports in an electronic format via the eARDWP Portal website. Please note that since you previously registered for access to the eARDWP website, you do not need to register again to begin completing the 2016 eARDWP. Simply login to the eARDWP Portal using your user name (email address) and password; then go to the **MY EAR REPORTS** tab. Each previously submitted report will have a link on this page. At the bottom of the page is a link to start the 2016 eARDWP.

To access the eARDWP online page, please go to the following link for our DRINC Portal at <http://drinc.ca.gov> and then select the Electronic Annual Report link on the left-hand side of the page or go directly to <http://drinc.ca.gov/ear/>. You may find that some of the report is "pre-populated" with information from our Safe Drinking Water Information System (SDWIS) database. Please check this information to make sure it is still correct and current. To assist you in completing this year's report, you can also pre-populate each section of the report (except for the Water Supplied, Water Rates and Deliveries, Improvements, Complaints, and Conservation sections) with information from last year's report by clicking "**Prefill this Section**" on the left-hand side just above the section tabs.

[Previous](#)

[Save and Exit](#)

[Next](#)

[Prefill this Section](#)

[Clear and Reset the Entire Report](#)

[Clear and Reset this Section Only](#)

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS

Intro	Contacts	Population	Connections	Sources	Water Supplied	Water Rates and Deliveries	Water Quality	Backflow	CCR
Certification	Improvements	Complaints	Recycled	Treatment	Distribution	Emergency	Conservation	Finalize	

If you need to add another water system to your registered list: You must ensure you are registered for each water system for which you must submit a report. To register for a new system, you must login to the eARDWP Portal using your user name (email address) and password, then go to the **MY PROFILE** tab and add a water system from the list. Within 3 to 5 days after you have added the new water system to your list, and we have reviewed your registration, you will receive an email to allow you access to start a report for that new public water system(s). You may begin creating the 2016 eARDWP for any water systems for which you have prior approval while you are waiting for the approval for the newly added water system.

If you forgot your password:

Password: You must first login using your user name (email address). When you are at the screen requiring your password, click on the link **FORGOT PASSWORD?**. Your password will be forwarded to your email account.

Any documents that you wish to accompany the eARDWP other than an updated Water Quality Emergency Notification Plan must be submitted **to the water system's local regulatory agency**. You may submit your updated Water Quality Emergency Notification Plan via the eARDWP portal in the same manner that you submit your CCR and CCR Certification by going to the MY WQENP UPLOADS tab. For a map identifying DDW District Offices, please click [HERE](#). For contact information of county environmental health agencies, please click [HERE](#).

This year, we are again providing a Frequently Asked Questions (FAQ) posted on the eARDWP portal. We strongly suggest that you read the FAQ before starting a report. You do not need to be logged in to view the FAQ. If you have any questions that are not addressed in the FAQ related to the 2016 eARDWP, please contact your local regulatory agency or send an email to DRINC@waterboards.ca.gov.

You can continue to edit, or if you have not done so create, your service area boundaries and enter them in the **Drinking Water Systems Geographic Reporting Tool**, also known as the **Water Boundary Tool**. The Tool could be accessed through the DRINC Portal website or directly at <http://cehtp.org/page/water/main>. This web-based tool is designed to produce high resolution, digital maps of drinking water system customer service areas for the entire state of California, to assist water systems in digitizing their customer service area boundaries and identifying their neighboring systems, and to create a geographic information system (GIS) layer useful for emergency preparedness, for public health prevention and response, and for public health research.

Thank you for your cooperation in completing the Annual Report.

[Division of Drinking Water](#)

You are currently subscribed to drinkingwater_public_water_systems as:

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS

This email is being sent to you because you were identified by your water agency as the Administrative Contact. If you are not the Administrative Contact for your water agency, please contact your local Division of Drinking Water office or county Local Primacy office.

For a map of the district offices, please go to

http://www.waterboards.ca.gov/drinking_water/programs/documents/ddwem/DDWdistrictofficesmap.pdf

From: Molly Heintz

Sent: Monday, April 10, 2017 9:25 AM

To: PH.EH.WaterSystems.Transient.Systems; PH.EH.WaterSystems.Community.Systems;
PH.EH.WaterSystems.NonTransient-NonCommunity.Systems

Subject: 2016 Electronic Annual Report (EAR) for Water Systems

Hello Public Water System Representative:

It is again time to report to the State Water Resources Control Board's Division of Drinking Water (DDW), formerly the California Department of Public Health (CDPH), on the operation of your public water system during the past year (2016). This annual report is intended to provide DDW with updated information regarding your water system, including contact information, population served, number of service connections, modifications made in the previous year, etc. Your accurate and timely completion of this report is appreciated.

In addition, if you have prepared the 2016 Consumer Confidence Report (CCR), you can also upload it at this time by going to the MY CCR UPLOADS tab.

The 2016 electronic Annual Report to the Drinking Water Program (2016 eARDWP) is due to be submitted by **April 30, 2017**.

Since 2010, DDW (CDPH at the time) has instituted procedures for submittal of the annual reports in an electronic format via the eARDWP Portal website. Please note that since you previously registered for access to the eARDWP website, you do not need to register again to begin completing the 2016 eARDWP. Simply login to the eARDWP Portal using your user name (email address) and password; then go to the **MY EAR REPORTS** tab. Each previously submitted report will have a link on this page. At the bottom of the page is a link to start the 2016 eARDWP.

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS

To access the eARDWP online page, please go to the following link for our DRINC Portal at <http://drinc.ca.gov> and then select the Electronic Annual Report link on the left-hand side of the page or go directly to <http://drinc.ca.gov/ear/>. You may find that some of the report is “pre-populated” with information from our Safe Drinking Water Information System (SDWIS) database. Please check this information to make sure it is still correct and current. To assist you in completing this year’s report, you can also pre-populate each section of the report (except for the Water Supplied, Water Rates and Deliveries, Improvements, Complaints, and Conservation sections) with information from last year’s report by clicking “**Prefill this Section**” on the left-hand side just above the section tabs.

[Previous](#)

Prefill this Section

[Save and Exit](#)

[Next](#)

[Clear and Reset the Entire Report](#)

[Clear and Reset this Section Only](#)

Intro	Contacts	Population	Connections	Sources	Water Supplied	Water Rates and Deliveries	Water Quality	Backflow	CCR
Certification	Improvements	Complaints	Recycled	Treatment	Distribution	Emergency	Conservation	Finalize	

If you need to add another water system to your registered list: You must ensure you are registered for each water system for which you must submit a report. To register for a new system, you must login to the eARDWP Portal using your user name (email address) and password, then go to the **MY PROFILE** tab and add a water system from the list. Within 3 to 5 days after you have added the new water system to your list, and we have reviewed your registration, you will receive an email to allow you access to start a report for that new public water system(s). You may begin creating the 2016 eARDWP for any water systems for which you have prior approval while you are waiting for the approval for the newly added water system.

If you forgot your password:

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS

Password: You must first login using your user name (email address). When you are at the screen requiring your password, click on the link **FORGOT PASSWORD?**. Your password will be forwarded to your email account.

Any documents that you wish to accompany the eARDWP other than an updated Emergency Notification Plan must be submitted **to the water system's local regulatory agency**. You may submit your updated Emergency Notification Plan via the eARDWP portal in the same manner that you submit your CCR and CCR Certification by going to the MY WQENP UPLOADS tab. For a map identifying DDW District Offices, please click [HERE](#). For contact information of county environmental health agencies, please click [HERE](#).

This year, we are again providing a Frequently Asked Questions (FAQ) posted on the eARDWP portal. We strongly suggest that you read the FAQ before starting a report. You do not need to be logged in to view the FAQ. If you have any questions that are not addressed in the FAQ related to the 2016 eARDWP, please contact your local regulatory agency or send an email to DRINC@waterboards.ca.gov.

Thank you for your cooperation in completing the Annual Report.

Molly Heintz
Administrative Assistant III
San Luis Obispo County Health Agency
Environmental Health Services
2156 Sierra Way Ste B, PO Box 1489
San Luis Obispo, CA 93401
(805) 781-5544
(805) 781-4211

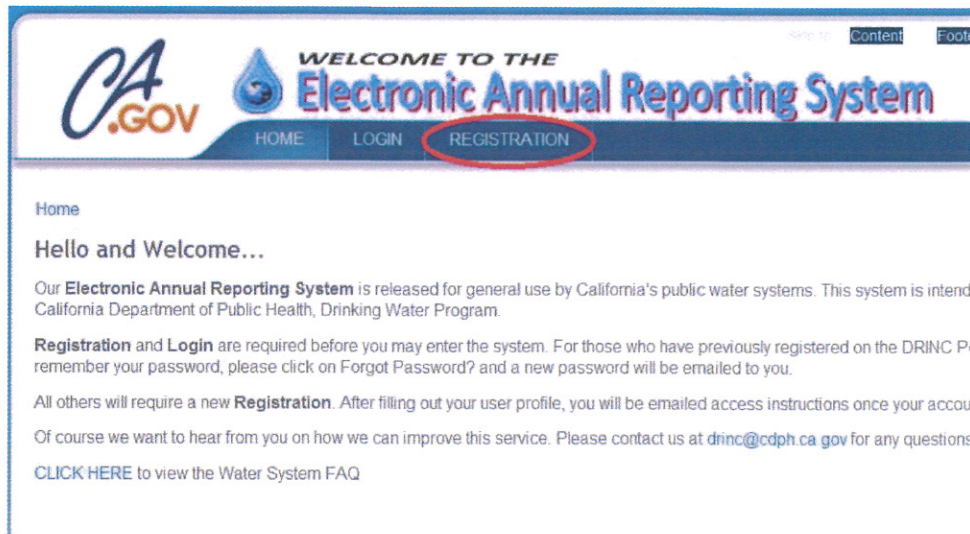
ATTACHMENT TO EMAIL:

EAR Overview

Registration

- 1) Open your **web browser** (Internet Explorer, Firefox, Safari, etc.).
- 2) Go to www.drinc.ca.gov
- 3) Optional – **View FAQ**
- 4) Click on the **Registration Tab** at the top of the screen.

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS



CA.GOV WELCOME TO THE **Electronic Annual Reporting System**

HOME LOGIN **REGISTRATION**

Home

Hello and Welcome...

Our **Electronic Annual Reporting System** is released for general use by California's public water systems. This system is intended for California Department of Public Health, Drinking Water Program.

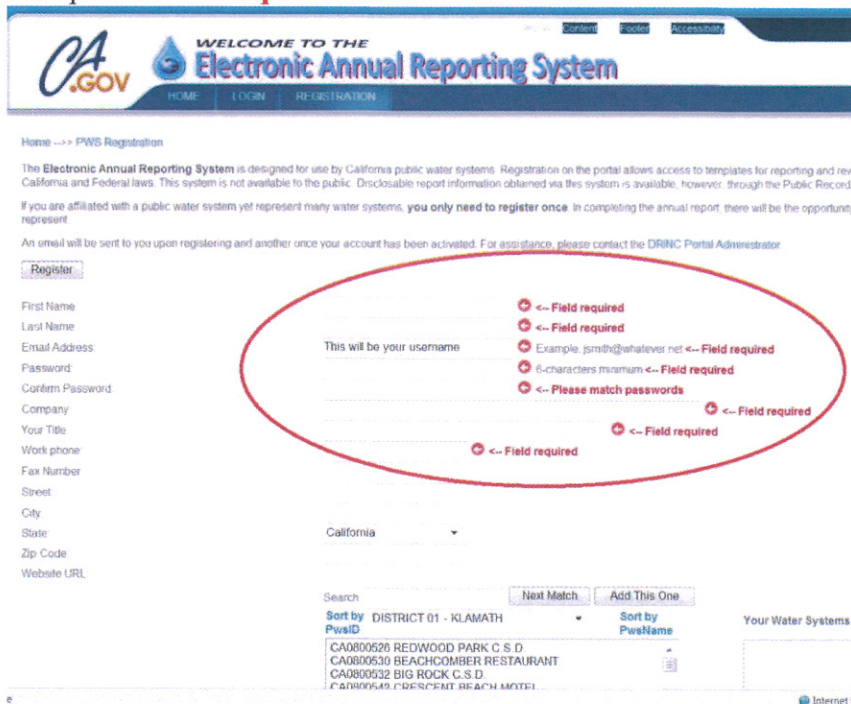
Registration and **Login** are required before you may enter the system. For those who have previously registered on the DRINC Portal, remember your password, please click on **Forgot Password?** and a new password will be emailed to you.

All others will require a new **Registration**. After filling out your user profile, you will be emailed access instructions once your account is activated.

Of course we want to hear from you on how we can improve this service. Please contact us at drinc@cdph.ca.gov for any questions.

[CLICK HERE](#) to view the Water System FAQ

- 5) Complete all the **required fields** on the form.



Home --> PWS Registration

The **Electronic Annual Reporting System** is designed for use by California public water systems. Registration on the portal allows access to templates for reporting and review of California and Federal laws. This system is not available to the public. Draggable report information obtained via this system is available, however, through the Public Records Act.

If you are affiliated with a public water system yet represent many water systems, **you only need to register once**. In completing the annual report, there will be the opportunity to represent multiple water systems.

An email will be sent to you upon registering and another once your account has been activated. For assistance, please contact the DRINC Portal Administrator.

Register

First Name
Last Name
Email Address
Password
Confirm Password
Company
Your Title
Work phone
Fax Number
Street
City
State
Zip Code
Website URL

This will be your username

Example: jsmith@whatever.net

6-characters minimum

Please match passwords

California

Search

Next Match Add This One

Sort by DISTRICT 01 - KLAMATH

Sort by PwsID

Sort by PwsName

Your Water Systems

CA0800526 REDWOOD PARK C.S.D.
CA0800530 BEACHCOMBER RESTAURANT
CA0800532 BIG ROCK C.S.D.
CA0800549 CRESCENT BEACH MOTEL

Internet

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS

- 6) **Add a Public Water System (PWS)** via one of two methods:

Method 1 – Conduct a Search

- a. Type the **name** or **CA number** for the PWS. Click **Next Match** until the correct name appears to the right of the Next Match Button.

Search: beacon west Next Match CA0707602 BEACON WEST Add This One

Sort by PwsID LPA37 - CONTRA COSTA COUNTY Sort by PwsName Your Water Systems

- b. Once the system is listed, click “**Add This One**” (**do not** click the Add button further down on the page – See Method 2 for this button).

Search: beacon west Next Match CA0707602 BEACON WEST Add This One

Sort by PwsID LPA37 - CONTRA COSTA COUNTY Sort by PwsName Your Water Systems

CA0707594 CASA MEDANOS WATER SYSTEM
CA0707595 BYRON INN
CA0707597 SANDY POINT MOBILE HOME PARK
CA0707598 CAMINO MOBILEHOME
CA0707601 RUSSOS MOBILE PARK
CA0707602 BEACON WEST
CA0707603 CLAYTON REGENCY WATER
CA0707608 MARINA MOBILE MANOR
CA0707613 WILLOW MOBILE HOME PARK
CA0707615 DOUBLETREE RANCH WATER SYSTEM
CA0707617 WILDWOOD ACRES RESORT
CA0707620 CANYON SCHOOL
CA0707623 MC COSKER RANCH
CA0707625 GOLDEN EAGLE REFINERY
CA0707630 WILLOWEST MARINA WS
CA0707639 OLD BORGES RANCH WATER SYS
CA0707644 EBRPD ALHAMBRA
CA0707800 ALL STAR ACADEMY OF DANVILLE
CA0708004 PACIFIC RANCH
CA0708006 CECCHINI WATER

Save your changes

- c. The water system should appear in the list of **Your Water Systems**

Search: beacon west Next Match CA0707602 BEACON WEST Add This One

Sort by PwsID LPA37 - CONTRA COSTA COUNTY Sort by PwsName Your Water Systems

CA0707594 CASA MEDANOS WATER SYSTEM
CA0707595 BYRON INN
CA0707597 SANDY POINT MOBILE HOME PARK
CA0707598 CAMINO MOBILEHOME
CA0707601 RUSSOS MOBILE PARK
CA0707602 BEACON WEST
CA0707603 CLAYTON REGENCY WATER
CA0707608 MARINA MOBILE MANOR
CA0707613 WILLOW MOBILE HOME PARK
CA0707615 DOUBLETREE RANCH WATER SYSTEM
CA0707617 WILDWOOD ACRES RESORT
CA0707620 CANYON SCHOOL
CA0707623 MC COSKER RANCH
CA0707625 GOLDEN EAGLE REFINERY
CA0707630 WILLOWEST MARINA WS
CA0707639 OLD BORGES RANCH WATER SYS
CA0707644 EBRPD ALHAMBRA
CA0707800 ALL STAR ACADEMY OF DANVILLE
CA0708004 PACIFIC RANCH
CA0708006 CECCHINI WATER

Save your changes

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS

- d. **Click on Save your changes.** Nothing will be saved unless you click on this link.

Save your changes

Save your changes

a. **Select your LPA from the dropdown list.** This will refresh the subset of PWS's listed.

California

Save your changes

Next Match Add this One

Sort by PwsID LPA34 - BUTTE COUNTY

CA040 LPA35 - CALAVERAS COUNTY

CA040 LPA37 - CONTRA COSTA COUNTY

CA040 LPA39 - EL DORADO COUNTY

CA040 LPA43 - IMPERIAL COUNTY

CA040 LPA44 - INYO COUNTY

CA040 LPA46 - KINGS COUNTY

CA040 LPA49 - LA COUNTY

CA040 LPA50 - MADERA COUNTY

CA040 LPA54 - MERCED COUNTY

CA040 LPA56 - MONO COUNTY

CA040 LPA57 - MONTEREY COUNTY

CA040 LPA58 - NAPA COUNTY

CA040 LPA59 - NEVADA COUNTY

CA040 LPA61 - PLACER COUNTY

CA040 LPA62 - PLUMAS COUNTY

CA040 LPA63 - RIVERSIDE COUNTY

CA040 LPA64 - SACRAMENTO COUNTY

CA040 LPA66 - SAN BERNARDINO COUNTY

CA040 LPA67 - SAN DIEGO COUNTY

CA040 LPA69 - SAN JOAQUIN COUNTY

LPA70 - SAN LUIS OBISPO COUNTY

LPA72 - SANTA BARBARA COUNTY

LPA74 - SANTA CRUZ COUNTY

LPA75 - SHASTA COUNTY

LPA80 - STANISLAUS COUNTY

LPA82 - TEHAMA COUNTY

Your Water Systems

Add Remove

anges

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS

- b. Scroll through the list and **click on the correct PWS**, then click on the **Add button** to the right of the list (**do not** click “Add This One”)

APPENDIX 2 – PRIOR NOTICES / INSTRUCTIONS

Save your changes

Search: Next Match Add This One

Sort by LPA34 - BUTTE COUNTY Sort by PwsID PwsName

CA0400001 YOUTH WITH A MISSION
CA0400003 NORTHWOODS MUTUAL WATER SYSTEM
CA0400004 FOREST RANCH MUTUAL WATER SYS
CA0400005 GREEN ACRES MUTUAL WATER CO
CA0400007 BUTTE CRK EST MUTUAL WATER CO
CA0400008 GRAN MUTUAL WATER CO
CA0400010 PSEA CAMP - DESABLA
CA0400012 FARM LABOR HOUSING
CA0400013 MERRY MOUNTAIN MUTUAL
CA0400014 LAKE MADRONE WATER DISTRICT
CA0400016 BERRY CREEK COMMUNITY SER DIST
CA0400018 BRUSH CREEK RANGER STATION
CA0400019 PACIFIC HEIGHTS MHP
CA0400020 PLEASANT GROVE MHP
CA0400021 ROBINSON S CORNER MHP
CA0400023 GOLDEN OAKS MOBILE ESTATES
CA0400025 SUNDOWN MOBILE HOME PARK
CA0400026 MEADOWBROOK OAKS
CA0400027 FOOTHILL MOBILE HOME PARK
CA0400028 BIG BEND MOBILEHOME PARK

Add Remove

Your Water Systems

CA0400001 YOUTH WITH A MISSION

Save your changes

- c. The water system should appear in the list of **Your Water Systems**

Save your changes

Search: Next Match Add This One

Sort by LPA34 - BUTTE COUNTY Sort by PwsID PwsName

CA0400001 YOUTH WITH A MISSION
CA0400003 NORTHWOODS MUTUAL WATER SYSTEM
CA0400004 FOREST RANCH MUTUAL WATER SYS
CA0400005 GREEN ACRES MUTUAL WATER CO
CA0400007 BUTTE CRK EST MUTUAL WATER CO
CA0400008 GRAN MUTUAL WATER CO
CA0400010 PSEA CAMP - DESABLA
CA0400012 FARM LABOR HOUSING
CA0400013 MERRY MOUNTAIN MUTUAL
CA0400014 LAKE MADRONE WATER DISTRICT
CA0400016 BERRY CREEK COMMUNITY SER DIST
CA0400018 BRUSH CREEK RANGER STATION
CA0400019 PACIFIC HEIGHTS MHP
CA0400020 PLEASANT GROVE MHP
CA0400021 ROBINSON S CORNER MHP
CA0400023 GOLDEN OAKS MOBILE ESTATES
CA0400025 SUNDOWN MOBILE HOME PARK
CA0400026 MEADOWBROOK OAKS
CA0400027 FOOTHILL MOBILE HOME PARK
CA0400028 BIG BEND MOBILEHOME PARK

Add Remove

Your Water Systems

CA0400001 YOUTH WITH A MISSION

Save your changes

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Click on Save your changes. Nothing will be saved unless you click on this link.

Save your changes

Search: Next Match Add This One

Sort by LPA34 - BUTTE COUNTY Sort by PwsID PwsName

CA0400001 YOUTH WITH A MISSION
CA0400003 NORTHWOODS MUTUAL WATER SYSTEM
CA0400004 FOREST RANCH MUTUAL WATER SYS
CA0400005 GREEN ACRES MUTUAL WATER CO
CA0400007 BUTTE CRK EST MUTUAL WATER CO
CA0400008 GRAN MUTUAL WATER CO
CA0400010 PSEA CAMP - DESABLA
CA0400012 FARM LABOR HOUSING
CA0400013 MERRY MOUNTAIN MUTUAL
CA0400014 LAKE MADRONE WATER DISTRICT
CA0400016 BERRY CREEK COMMUNITY SER DIST
CA0400018 BRUSH CREEK RANGER STATION
CA0400019 PACIFIC HEIGHTS MHP
CA0400020 PLEASANT GROVE MHP
CA0400021 ROBINSON S CORNER MHP
CA0400023 GOLDEN OAKS MOBILE ESTATES
CA0400025 SUNDOWN MOBILE HOME PARK
CA0400026 MEADOWBROOK OAKS
CA0400027 FOOTHILL MOBILE HOME PARK
CA0400028 BIG BEND MOBILEHOME PARK

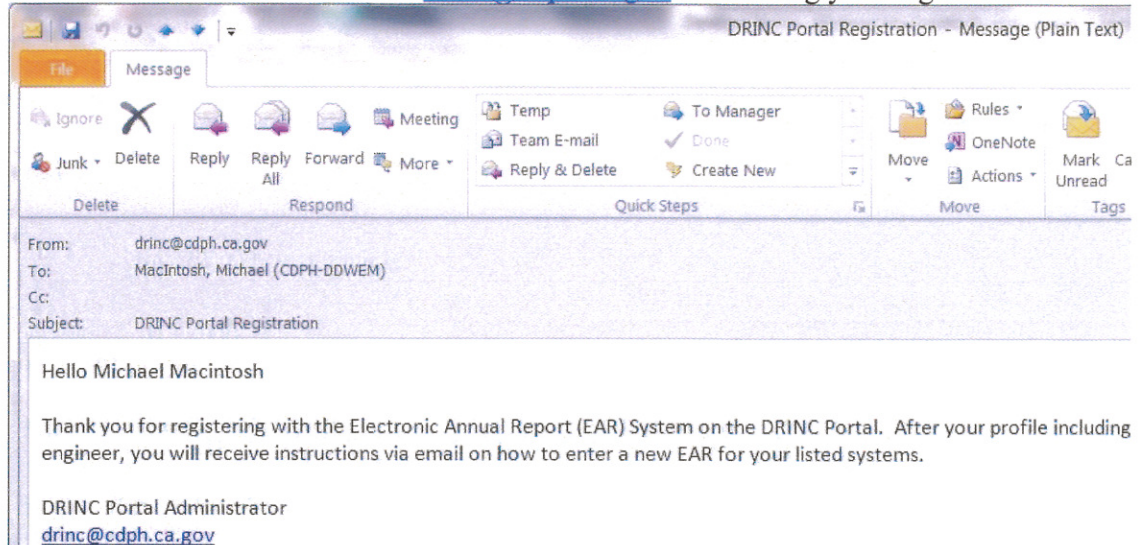
Add Remove

Your Water Systems

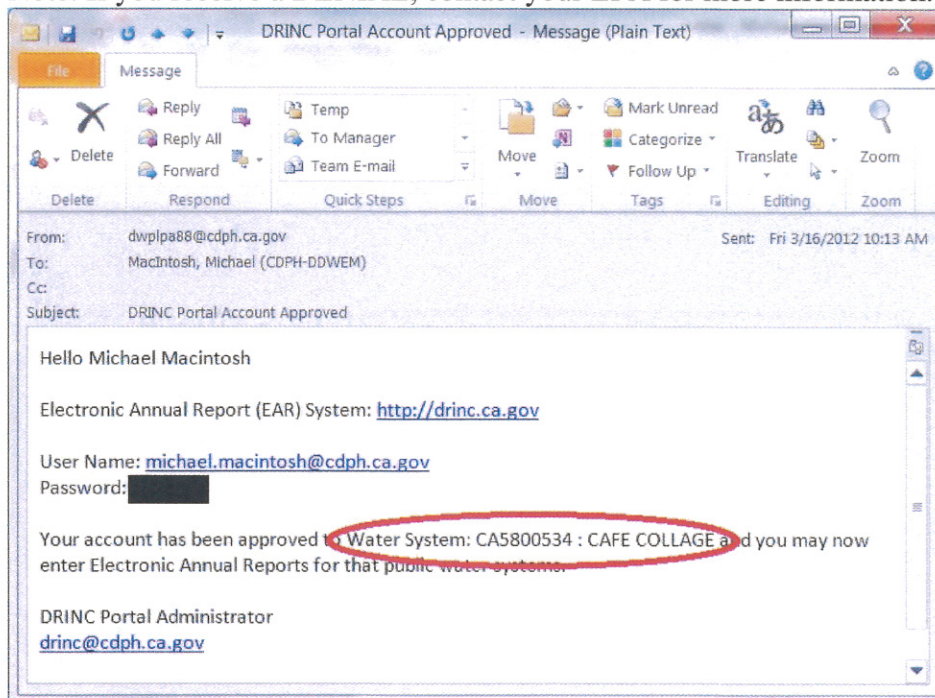
CA0400001 YOUTH WITH A MISSION

Save your changes

- 7) You will **receive an email** from drinc@cdph.ca.gov confirming your registration.

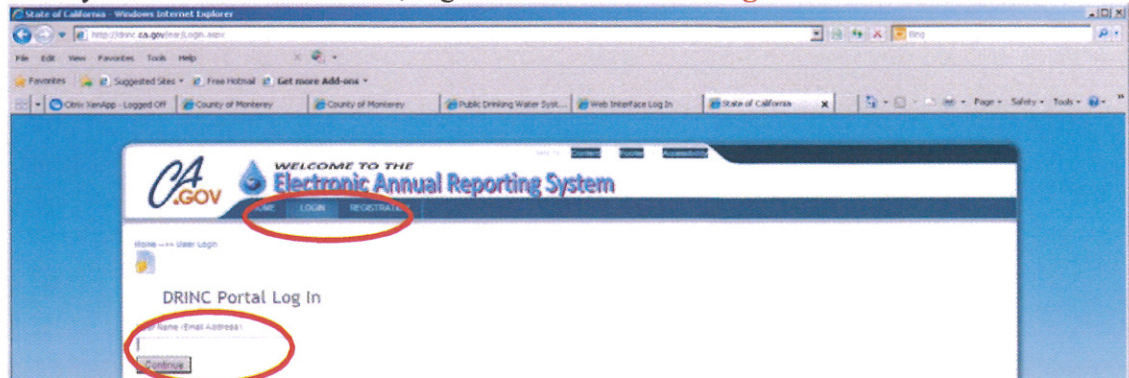


- 8) You may now explore the EAR site, but you cannot start your EAR until your LPA confirms your connection. This may take a3-5 days. **Once confirmed, you will receive the email below** (one for each water system you added).
Note: If you receive a DENIAL, contact your LPA for more information.

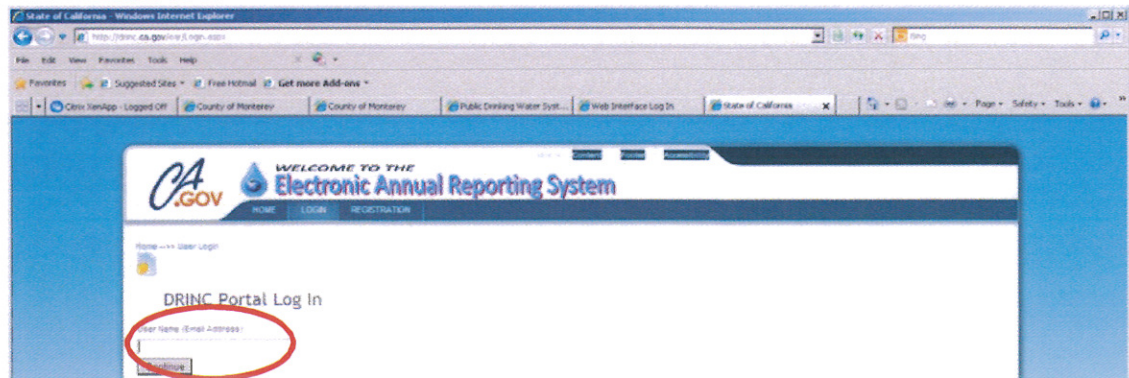


EAR Website

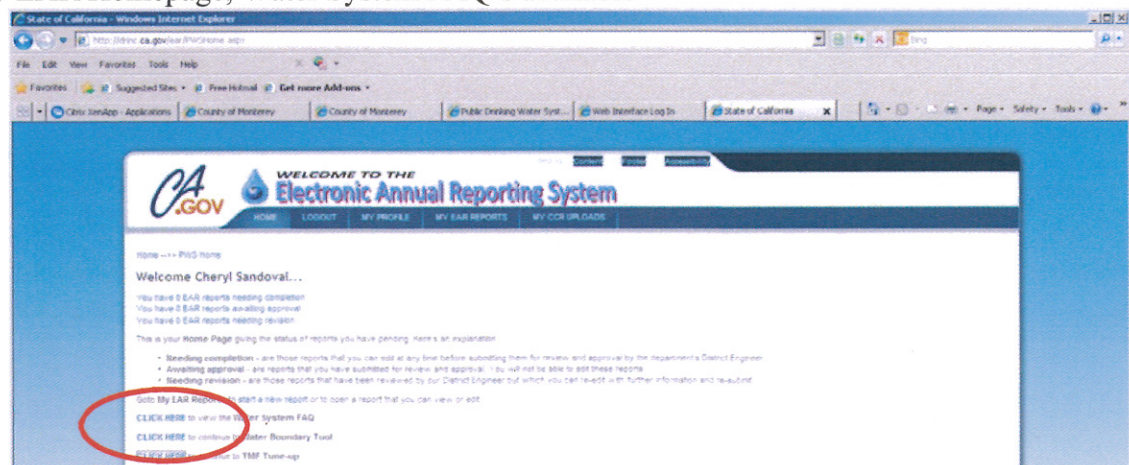
- 9) After you receive confirmation, login to site. Click on **Login**. Enter **User Name**



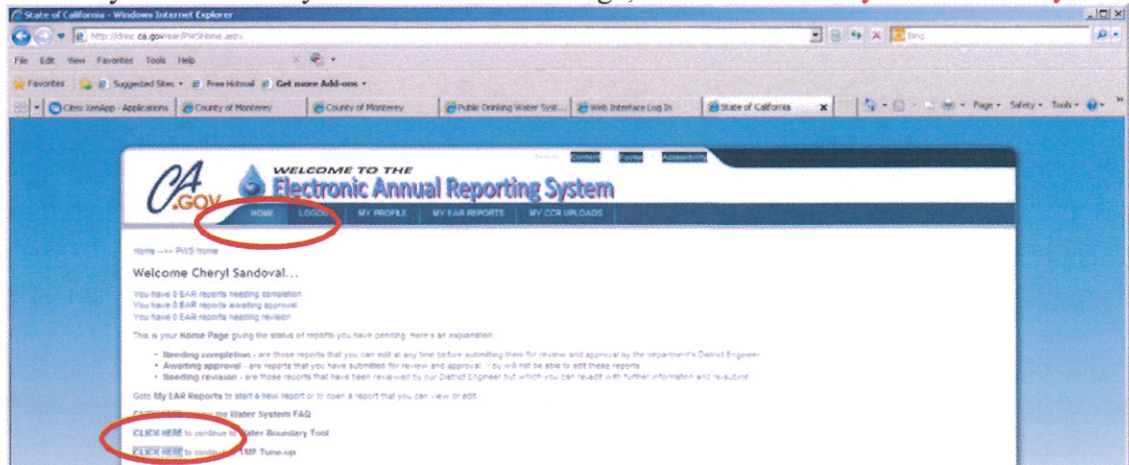
- 10) Enter **Password**.



- 11) EAR Homepage, Water System FAQ's available



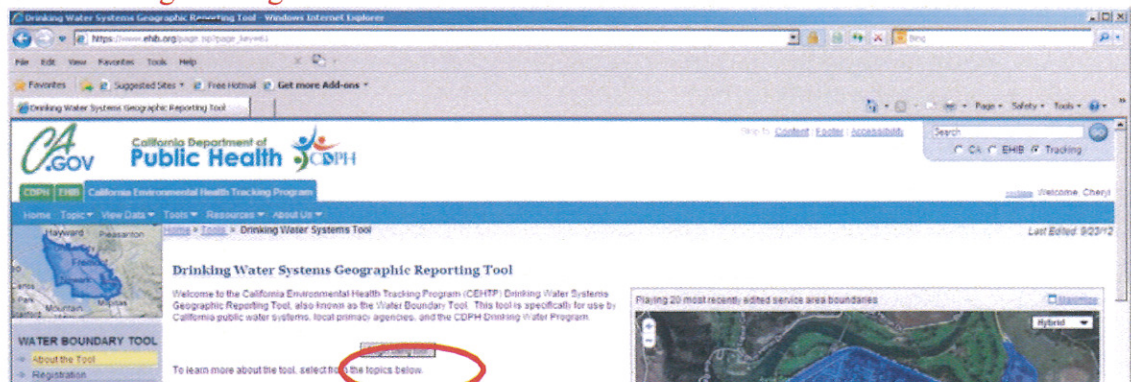
12) Water System Boundary Tool- From Home Page, Click on **Water System Boundary Tool**



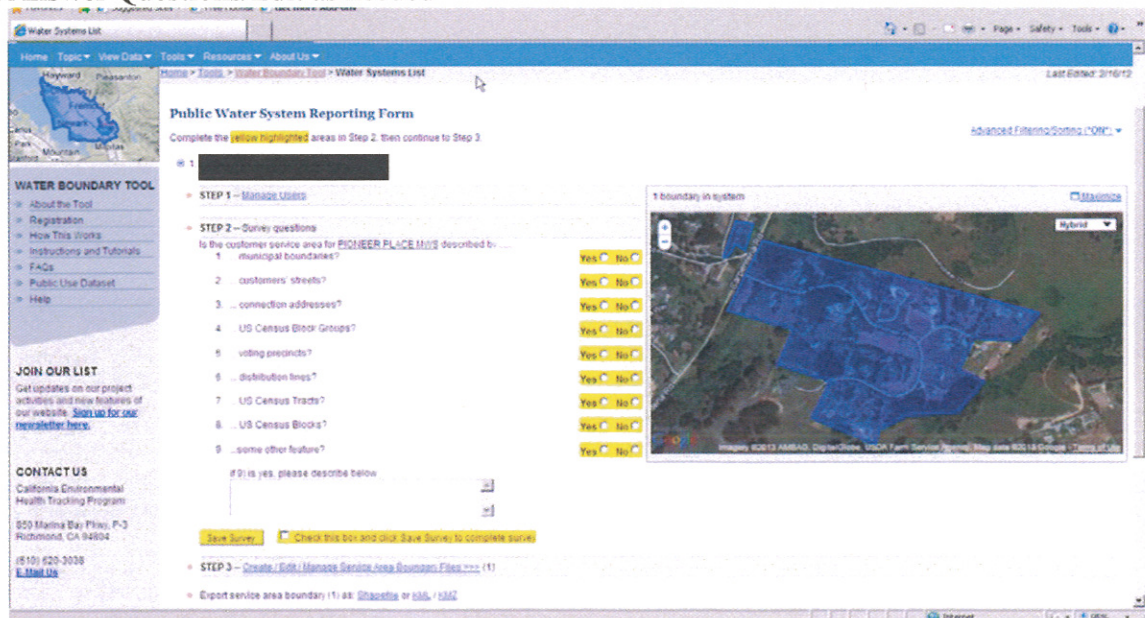
13) Click on **Continue**



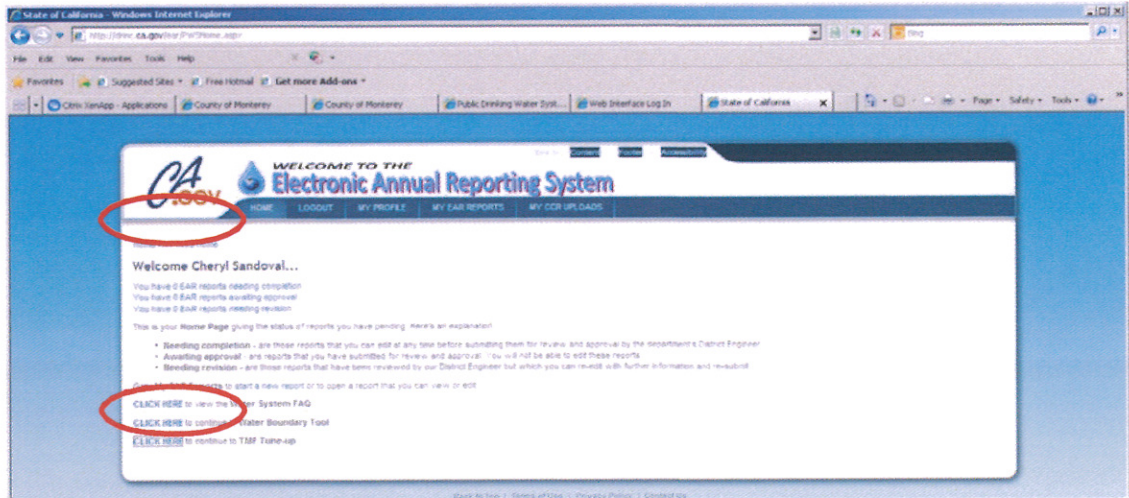
14) Click on **Begin Using Tool**



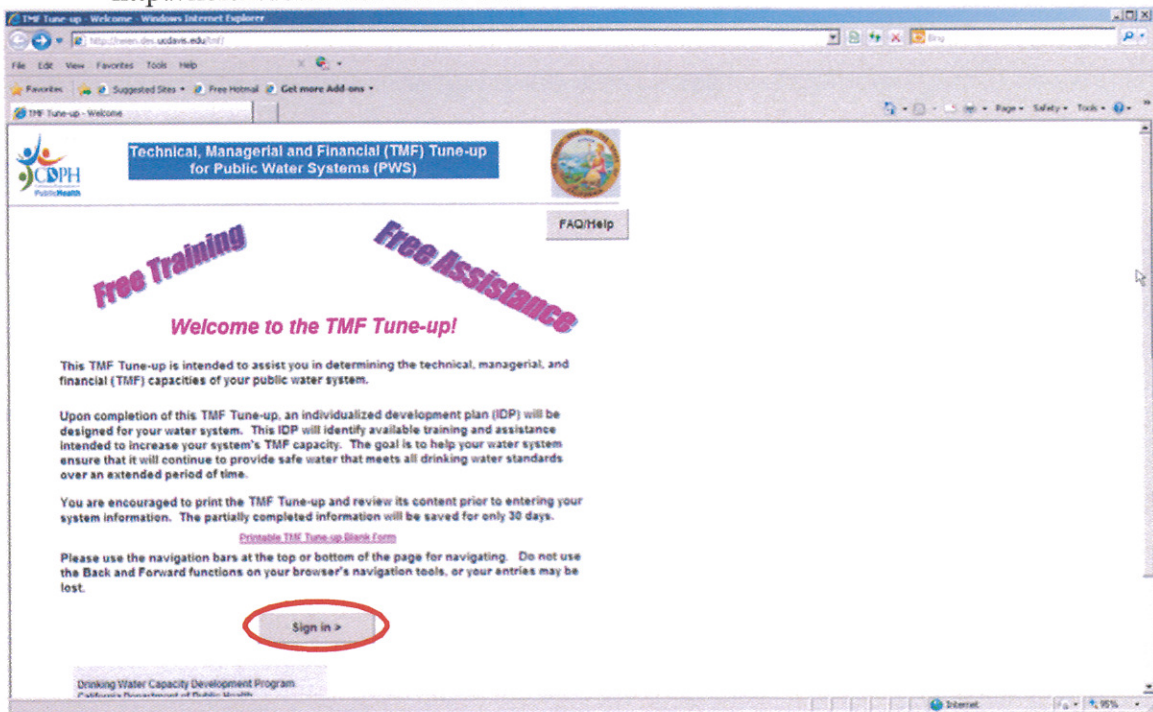
15) Answer Questions/Edit as needed



Appendix 2 – 2016 Annual Report Notification



- 17) TMF Tune-up- From Home Page, Click on **TMF-Tune-Up**, or go to TMF website:
<http://neien.des.ucdavis.edu/tmf/>



Completing Your EAR

- 18) Click on **My Ear Report**, then Click on **Enter New**

